<table>
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<th><strong>ECU Resources</strong></th>
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<td><em>For emergency response dial 9-1-1 or contact ECU Police at (252) 328-6787</em></td>
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| **Academic Advising** | Academic Advising Collaborative - (252) 328-6001 - advising@ecu.edu  
Course registration, major exploration, and academic recovery |
| **Acts of Violence** | ECU Police Department - (252) 328-6787 |
| **Career & Employment Opportunities** | Career Services - (252) 328-6050 - career@ecu.edu  
Resumé development, career exploration and career-based events |
| **Code of Conduct** | Office of Student Rights & Responsibilities - (252) 328-6824 - osrr@ecu.edu  
Code of conduct violations, organization conduct and academic integrity matters |
| **Crisis or Student Death** | Office of the Dean of Students - (252) 328-9297 - dos@ecu.edu |
| **Disability** | Disability Support Services - (252) 737-1016 - dssdept@ecu.edu  
Provides reasonable accommodations for students.  
Pirate Access - (252) 328-7433 - pirateaccess@ecu.edu  
Transportation service for faculty, staff or students with mobility impairments. |
| **Housing** | Campus Living - (252) 328-4663 - housing@ecu.edu  
Off-Campus Student Services - (252) 328-2847 - ocss@ecu.edu |
| **Financial** | Financial Aid Office - (252) 328-6610 - faques@ecu.edu  
Cashier's Office - (252) 737-6886 - cashier@ecu.edu  
Student Treasure Chest - treasurechest@ecu.edu  
Financial Wellness - (252) 328-4058 - suttonke23@ecu.edu  
Provides students with financial education, coaching, and resources to effectively manage their financial well-being. |
| **Food Insecurity** | Williams-Ross Purple Pantry - (252) 328-2735 - clce@ecu.edu  
The pantry, available to ECU students at no cost, is conveniently situated in both the Main Campus Student Center and the Health Sciences Student Center. |
| **Grievances** | Academic Grievances - Department Chair or Academic Dean.  
Non-academic Grievances - Office of the Dean of Students - (252) 328-9297 - dos@ecu.edu  
Faculty or Staff Grievances - Department for People Operations, Success, and Opportunity - (252) 328-9847 |
| **Illness/Injury** | It is recommended that students work directly with their faculty. |
| **Mental Health** | Center for Counseling & Student Development - (252) 328-6661  
Same day crisis appointments are available Monday-Friday, 8:00 a.m.-5:00 p.m. On-call services are available after hours with licensed crisis counselors. |
| **Military & Veterans** | Military & Veterans Resource Center - (252) 737-6542 - vets@ecu.edu  
Assistance with the transition of service members to higher education. |
| **Parents & Family Members** | Parent and Family Programs - (252) 328-6847 - parents@ecu.edu  
Resources to stay connected and support the student's success. |
| **Parent Pantry** | Dean of Students - (252) 328-9297  
The pantry offers student-parents access to vital childcare necessities, including diapers, wipes, bottles, clothing, and personal care items. |
| **Physical Health** | Student Health Services - (252) 328-6841 - gotquestions@ecu.edu  
General medical appointments, nutrition, prescription, and over-the-counter medications  
Campus Recreation & Wellness - (252) 328-6911 - campusrec@ecu.edu  
Club sports, aquatics, group fitness, personal training, and well-being hub |
| **Sexual Assault/Violence, Advocacy Services & Title IX** | ECU Police Department - (252) 328-6787  
ECU Cares - (252) 328-9297 - dos@ecu.edu  
Assistance with campus and local resources  
Department for People Operations, Success, and Opportunity - (252) 328-6804  
Investigates sexual misconduct-related behaviors (Title IX)  
Office of Student Rights & Responsibilities - 252-328-6824 - osrr@ecu.edu  
Adjudication of sexual misconduct cases |
| **Suicidal Behaviors** | ECU Police Department - (252) 328-6787  
Center for Counseling & Student Development - (252) 328-6661  
Same day crisis appointments are available Monday-Friday, 8:00 a.m.-5:00 p.m. On-call services are available after hours with licensed crisis counselors. |
ECU CARES
(252) 328-9297 or ECUCares.ecu.edu

ECU Cares works to maintain a positive community conducive to student success and wellness. ECU Cares assists students showing signs of distress by referring them to appropriate on- or off-campus resources tailored to their needs. Sharing concerning behaviors is a critical first step in helping the individual(s) improve and ensures a safer campus for everyone. Go to ecucares.ecu.edu to report concerning or threatening behaviors.

University-Excused Absences

A University Excused Absence (UEA) is issued by the Office of the Dean of Students based on guidelines and criteria established by the Faculty Senate. UEAs are divided into two (2) categories: Type 1 (Pre-Planned Activities) and Type 2 (Emergency or Unexpected Circumstances).

TYPE 1 ABSENCES (PRE-PLANNED ACTIVITIES):

The student must notify the affected instructor(s) of the upcoming UEA as soon as they are made aware that a course session will be missed, but no later than two (2) weeks before the date(s) of the UEA. Instructors may choose to not offer alternative arrangements for any missed work if the student fails to provide proper lead time notification for a Type 1 UEA.

A. University-Sponsored Activities*
B. Military Service Obligations (Non-Emergency) *
C. Religious Accommodations*
D. Court Subpoena*

*Refer to the Dean of Students webpage at deanofstudents.ecu.edu/home/university-excused-absence/ for specific guidelines and criteria.

TYPE 2 ABSENCES (EMERGENCY OR UNEXPECTED CIRCUMSTANCES):

For Type 2 UEAs, the student shall inform the instructor(s) of the affected course(s) that they will miss a session(s) as soon as the student becomes aware that they will not be able to attend. Because of the unexpected nature of the absence, no lead time notification is necessary. However, students are expected to complete any missed coursework.

A. Military Service Obligations (Emergency)*
B. Hospitalization*
C. Death of an Immediate Family Member*
D. Extreme Personal Emergency*

*Refer to the Dean of Students webpage at deanofstudents.ecu.edu/home/university-excused-absence/ for specific guidelines and criteria.

The UEA policy does not cover medically related absences outside of a student’s hospitalization. Students experiencing other medical related absences should work with their instructors and review the syllabus for their course to determine the instructor’s attendance policy.

Students experiencing long-term medical conditions should register with the Department for Disability Support Services (DSS) to request academic accommodations.

Extenuating Circumstances Withdrawal

A student may apply for an extenuating circumstances withdrawal (ECWD) after the course adjustment period. ECWDs are reviewed by a committee and are granted only if circumstances have significantly impaired the student’s ability to function academically. Official documentation must be submitted demonstrating that the circumstances resulted in a significant disruption in academic functioning. Refer to the Dean of Students webpage at deanofstudents.ecu.edu/home/withdrawals/ for additional information or to complete an ECWD application.
Guide to Off-Campus Resources

For emergency response dial 9-1-1

Center for Family Violence Prevention*
252-752-3811 (24-hour Crisis Line)
242-758-4400 or 1-800-537-2238
www.c4fvp.org

ECU Health Medical Center
252-847-4100
www.ecuhealth.org/choosing the right care

Greenville Fire/Rescue
252-329-4390
www.greenvillenc.gov/government/fire-rescue/contact-us

Greenville Police Department
252-329-4315 (non-emergency)
www.greenvillenc.gov/government/police

North Carolina Department of Social Services
252-902-1064
www.ncdhhs.gov/divisions/social-services

Pitt County Sheriff’s Office
252-902-2800
www.pittcountysheriff.com

Real Crisis Intervention Services*
252-758-HELP (4357)
https://realcrisis.org
24hours/7 days a week

*Confidential Resource

Regional and National Resources

Crisis Text Line
Text HOME to 741741 (24/7 support)

National Sexual Violence Resource Center (NSVRC)
1-877-739-3895
www.nsvrc.org

National Suicide Prevention Lifeline
1-800-273-TALK (8255)
Call or Text 9-8-8 (24/7 support)
https://988lifeline.org

NC Victim Assistance Network (NCVAN)
1-919-831-2857 or 1-800-348-5068
www.nc-van.org