



ECU

DEAN OF STUDENTS



ECU Resources

*For emergency response dial 9-1-1 or contact ECU Police at (252) 328-6787

Academic Advising	Academic Advising Collaborative - (252) 328-6001 - advising@ecu.edu Course registration, major exploration, and academic recovery
Acts of Violence	ECU Police Department - (252) 328-6787
Career & Employment Opportunities	Career Services - (252) 328-6050 - career@ecu.edu Resumé development, career exploration and career-based events
Code of Conduct	Office of Student Rights & Responsibilities - (252) 328-6824 - osrr@ecu.edu Code of conduct violations, organization conduct and academic integrity matters
Crisis or Student Death	Office of the Dean of Students - (252) 328-9297 - dos@ecu.edu
Disability	Disability Support Services - (252) 737-1016 - dssdept@ecu.edu Provides reasonable accommodations for students. Pirate Access - (252) 328-7433 - pirateaccess@ecu.edu Transportation service for faculty, staff or students with mobility impairments.
Housing	Campus Living - (252) 328-4663 - housing@ecu.edu Off-Campus Student Services - (252) 328-2847 - ocss@ecu.edu
Financial	Financial Aid Office - (252) 328-6610 - faques@ecu.edu Cashier's Office - (252) 737-6886 - cashier@ecu.edu Student Treasure Chest - treasurechest@ecu.edu Financial Wellness - (252) 328-4058 - suttonke23@ecu.edu Provides students with financial education, coaching, and resources to effectively manage their financial well-being.
Food Insecurity	Williams-Ross Purple Pantry - (252) 328-2735 - clce@ecu.edu The pantry, available to ECU students at no cost, is conveniently situated in both the Main Campus Student Center and the Health Sciences Student Center.
Grievances	Academic Grievances - Department Chair or Academic Dean. Non-academic Grievances - Office of the Dean of Students - (252) 328-9297 - dos@ecu.edu Faculty or Staff Grievances - Department for People Operations, Success, and Opportunity - (252) 328-9847
Illness/Injury	It is recommended that students work directly with their faculty.
Mental Health	Center for Counseling & Student Development - (252) 328-6661 Same day crisis appointments are available Monday-Friday, 8:00 a.m.-5:00 p.m. On-call services are available after hours with licensed crisis counselors.
Military & Veterans	Military & Veterans Resource Center - (252) 737-6542 - vets@ecu.edu Assistance with the transition of service members to higher education.
Parents & Family Members	Parent and Family Programs - (252) 328-6847 - parents@ecu.edu Resources to stay connected and support the student's success.
Parent Pantry	Dean of Students - (252) 328-9297 The pantry offers student-parents access to vital childcare necessities, including diapers, wipes, bottles, clothing, and personal care items.
Physical Health	Student Health Services - (252) 328-6841 - gotquestions@ecu.edu General medical appointments, nutrition, prescription, and over-the-counter medications Campus Recreation & Wellness - (252) 328-6911 - campusrec@ecu.edu Club sports, aquatics, group fitness, personal training, and well-being hub
Sexual Assault/Violence, Advocacy Services & Title IX	ECU Police Department - (252) 328-6787 ECU Cares - (252) 328-9297 - dos@ecu.edu Assistance with campus and local resources Department for People Operations, Success, and Opportunity - (252) 328-6804 Investigates sexual misconduct-related behaviors (Title IX) Office of Student Rights & Responsibilities - 252-328-6824 - osrr@ecu.edu Adjudication of sexual misconduct cases
Suicidal Behaviors	ECU Police Department - (252) 328-6787 Center for Counseling & Student Development - (252) 328-6661 Same day crisis appointments are available Monday-Friday, 8:00 a.m.-5:00 p.m. On-call services are available after hours with licensed crisis counselors.

ECU CARES

(252) 328-9297 or ECUCares.ecu.edu

ECU Cares works to maintain a positive community conducive to student success and wellness. ECU Cares assists students showing signs of distress by referring them to appropriate on- or off-campus resources tailored to their needs. Sharing concerning behaviors is a critical first step in helping the individual(s) improve and ensures a safer campus for everyone. Go to ecucares.ecu.edu to report concerning or threatening behaviors.

University-Excused Absences

A University Excused Absence (UEA) is issued by the Office of the Dean of Students based on guidelines and criteria established by the Faculty Senate. UEAs are divided into two (2) categories: Type 1 (Pre-Planned Activities) and Type 2 (Emergency or Unexpected Circumstances).

TYPE 1 ABSENCES (PRE-PLANNED ACTIVITIES):

The student must notify the affected instructor(s) of the upcoming UEA as soon as they are made aware that a course session will be missed, but no later than two (2) weeks before the date(s) of the UEA. Instructors may choose to not offer alternative arrangements for any missed work if the student fails to provide proper lead time notification for a Type 1 UEA.

- A. University-Sponsored Activities*
- B. Military Service Obligations (Non-Emergency) *
- C. Religious Accommodations*
- D. Court Subpoena*

*Refer to the Dean of Students webpage at deanofstudents.ecu.edu/home/university-excused-absence/ for specific guidelines and criteria.

TYPE 2 ABSENCES (EMERGENCY OR UNEXPECTED CIRCUMSTANCES):

For Type 2 UEAs, the student shall inform the instructor(s) of the affected course(s) that they will miss a session(s) as soon as the student becomes aware that they will not be able to attend. Because of the unexpected nature of the absence, no lead time notification is necessary. However, students are expected to complete any missed coursework.

- A. Military Service Obligations (Emergency)*
- B. Hospitalization*
- C. Death of an Immediate Family Member*
- D. Extreme Personal Emergency*

*Refer to the Dean of Students webpage at deanofstudents.ecu.edu/home/university-excused-absence/ for specific guidelines and criteria.

The UEA policy does not cover medically related absences outside of a student's hospitalization. Students experiencing other medical related absences should work with their instructors and review the syllabus for their course to determine the instructor's attendance policy.

Students experiencing long-term medical conditions should register with the Department for Disability Support Services (DSS) to request academic accommodations.

Extenuating Circumstances Withdrawal

A student may apply for an extenuating circumstances withdrawal (ECWD) after the course adjustment period. ECWDs are reviewed by a committee and are granted only if circumstances have significantly impaired the student's ability to function academically. Official documentation must be submitted demonstrating that the circumstances resulted in a significant disruption in academic functioning. Refer to the Dean of Students webpage at deanofstudents.ecu.edu/home/withdrawals/ for additional information or to complete an ECWD application.

Guide to Off-Campus Resources

For emergency response dial 9-1-1

Center for Family Violence Prevention*

252-752-3811 (24-hour Crisis Line)

242-758-4400 or 1-800-537-2238

www.c4fvp.org

ECU Health Medical Center

252-847-4100

[www.ecuhealth.org/choosing the right care](http://www.ecuhealth.org/choosing-the-right-care)

Greenville Fire/Rescue

252-329-4390

www.greenvillenc.gov/government/fire-rescue/contact-us

Greenville Police Department

252-329-4315 (non-emergency)

www.greenvillenc.gov/government/police

North Carolina Department of Social Services

252-902-1064

www.ncdhhs.gov/divisions/social-services

Pitt County Sheriff's Office

252-902-2800

www.pittcountysheriff.com

Real Crisis Intervention Services*

252-758-HELP (4357)

<https://realcrisis.org>

24hours/7 days a week

**Confidential Resource*

Regional and National Resources

Crisis Text Line

Text HOME to 741741 (24/7 support)

National Sexual Violence Resource Center (NSVRC)

1-877-739-3895

www.nsvrc.org

National Suicide Prevention Lifeline

1-800-273-TALK (8255)

Call or Text 9-8-8 (24/7 support)

<https://988lifeline.org>

NC Victim Assistance Network (NCVAN)

1-919-831-2857 or 1-800-348-5068

www.nc-van.org

